Install, Configure and Use the Mobile RAS Portal

Follow these instructions to configure your iPhone/iPad or Android to use the new RAS Portal. *Note: Screenshots may not be consistent with your device.*

First Time Connecting? - If this is your first time connecting to JPL with your mobile device, follow the **Install** instructions. If you already have Pulse Secure installed, skip to **Configure**.

Install

1. Open the **App Store** for iPhone/iPad or the **Play Store** for Android devices (Open the JPL Apps Catalog for MDM enrolled devices).

2. Search on, select and install **Pulse Secure**
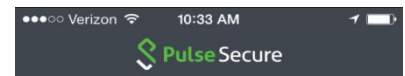Note: for iPhone/iPad, you will need your Apple ID.

Configure

1. If this is your first time using Pulse Secure, read the *End User License Agreement (EULA)* and tap **Accept**

Note:
You may get an "Enable Pulse Secure" screen which warns you that this Pulse Secure client is not compatible with older Junos Pulse clients. You can simply tap the bar at the bottom –
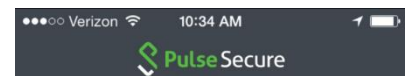"**Enable Pulse Secure**"

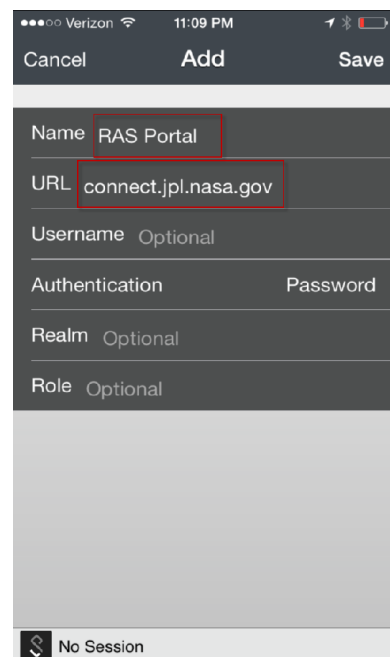2. On the next screen, On the VPN tab, select **Configuration**

3. Then select **Add new configuration** and enter the following information:
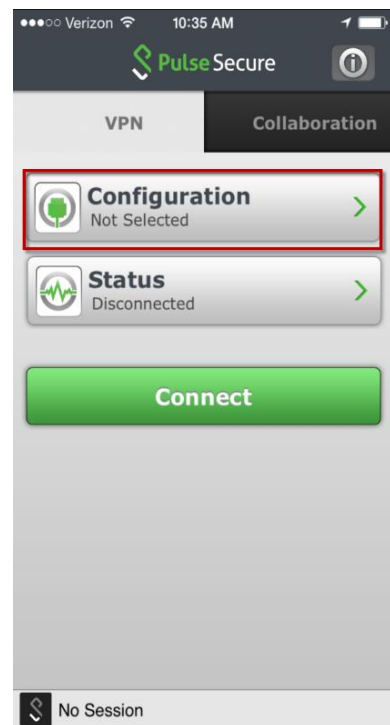
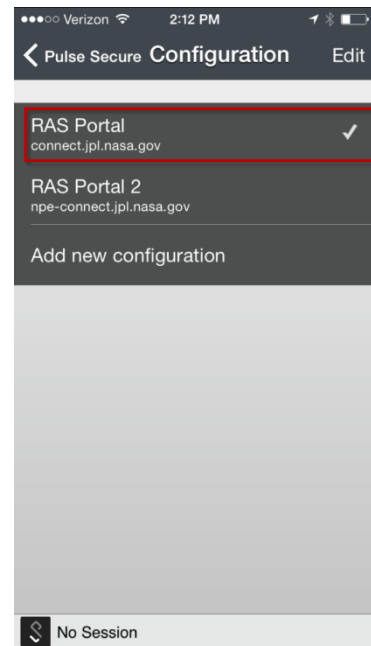Name: Any name is acceptable. For this example we used **RAS Portal**

URL: **connect.jpl.nasa.gov**
Select **Save** or **Create Connection**

Use the Mobile RAS Portal

1. Select your new **RAS Portal** option to ensure RAS Portal is the selected connection

2. Click **Connect**

The Mobile RAS Portal will open

If you have used the RAS Portal in the past, you will notice a slight change in the view. Access and Tunnel Mode options are now listed before Username and Passcode.
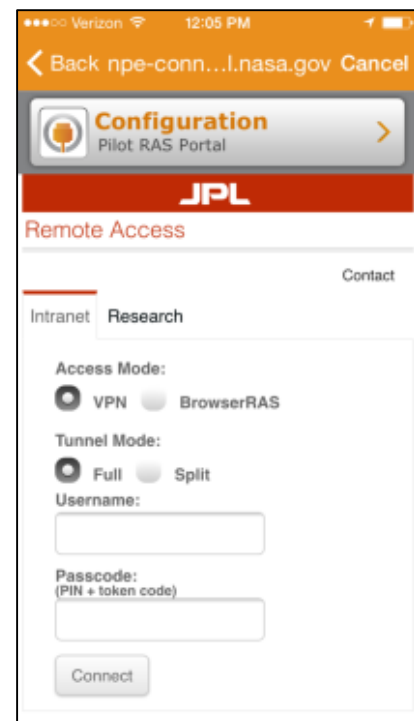
1. Select your Remote Access options

   Note: default is VPN and Full

2. Enter your JPL Username and Passcode

   TIP: Type your PIN first, then type in your tokencode or use the cut/paste feature on your smartphone to enter your soft tokencode.

3. Select **Connect**